

## BOARD STATEMENT

JEP Holdings Ltd. believes that sustainability is integral to our business and is critical to achieving long-lasting value creation for all our stakeholders. We embarked on our sustainability journey to address material ESG issues to create a sustainable future with all our stakeholders. To manage stakeholder engagement, we have cultivated relationships through regular and systematically planned forms of dialogue as well as open channels of communication.

We are proud on delivering top-notch manufacturing solutions evidently. From our customer satisfaction survey results, we have achieved an outstanding score of 90% customer satisfaction. These results stand as a testament to our skilled and professional workforce that exists within our organisation to produce manufacturing quality and high-precision components. To continue our stellar performance and deliver manufacturing solutions to our customers, we have also recognised the importance of attracting, developing and retaining a high-quality workforce.

To strengthen and achieve results that go beyond, we place heavy emphasis on good corporate governance as the core belief of our business. The belief in good cooperate governance enables us to achieve our sustainability goals. We thus uphold this belief as it lays a solid foundation for the establishment of a sound organisation. Furthermore, operating in an ethical environment will safeguard the interests of all our stakeholders. Therefore, we strive to put in place a robust governance framework to maintain integrity, transparency, accountability, and discipline in all our business activities.

In FY2021, the management together with key stakeholders reviewed and assessed the materiality of Environment, Social and Governance (“ESG”) topics identified in FY2020. The management was satisfied with the achievement attained in FY2021 and there are no major changes in the Group business model and portfolio in the current fiscal year, the management are of the opinion to continue to focus on the four identified targets to strengthen sustainability performance. We will make efforts to improve the overall sustainability performance across our business portfolio, as well as improve upon our communications to all stakeholders. We aim to create a virtuous cycle that benefits both our business operations and future sustainability pursuits.



# SUSTAINABILITY REPORT

## About JEP Holdings Ltd.

JEP Holdings Ltd. (the “Group” or “JEP”) is a public limited company listed on the Catalist Board of the Singapore Stock Exchange since 2004. JEP is Singapore’s leading solution provider of precision machining and engineering services, with a primary focus on the aerospace industry.

The Group’s subsidiaries are accredited with AS9100, ISO 45001, and NADCAP and has built a record of accomplishment as a reliable sub-contractor for aerospace components since beginning operations in 1990. It is now part of the global supply chain for the world’s leading aircraft manufacturers.

The Group’s customer base spans across Singapore, Malaysia, China, the United States of America, and the United Kingdom. This has allowed JEP to build and establish a strong value chain that provides seamless manufacturing solutions. The Group’s business operations not only span across different regions globally but also

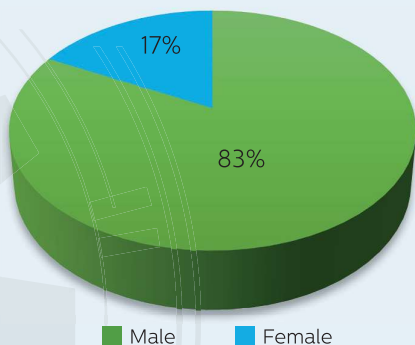
provides complete turnkey services for aerospace, electronics, oil and gas, equipment manufacturing and machine tooling industries. The Group’s headquarters and significant location of operations are situated in Singapore.

The Group also believes in providing precision manufacturing services that excel in quality and delivers unprecedented customer satisfaction whilst carrying out our operations in a manner that is both environmentally sustainable and socially responsible.

Therefore, the Group follows strict procedures of identifying, selecting, qualifying and monitoring to assess the performance and capabilities of the vendors for raw materials supply, standard items, special process services and fixture as well as gauge fabrication.

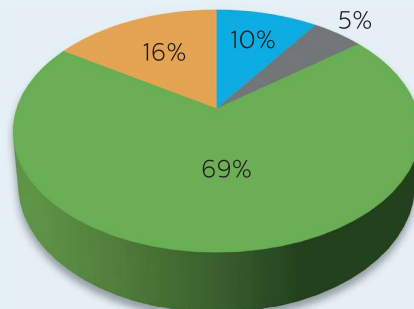
## OUR PEOPLE

NUMBER OF EMPLOYEES BY GENDER



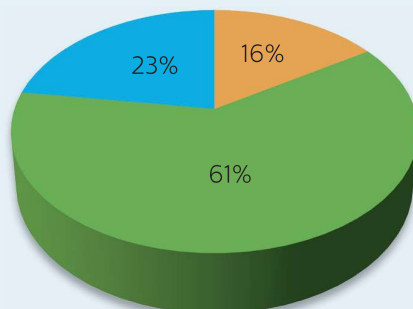
Male Female

NUMBER OF EMPLOYEES BY CATEGORY



Managerial Production  
Engineering Support (other than the above)

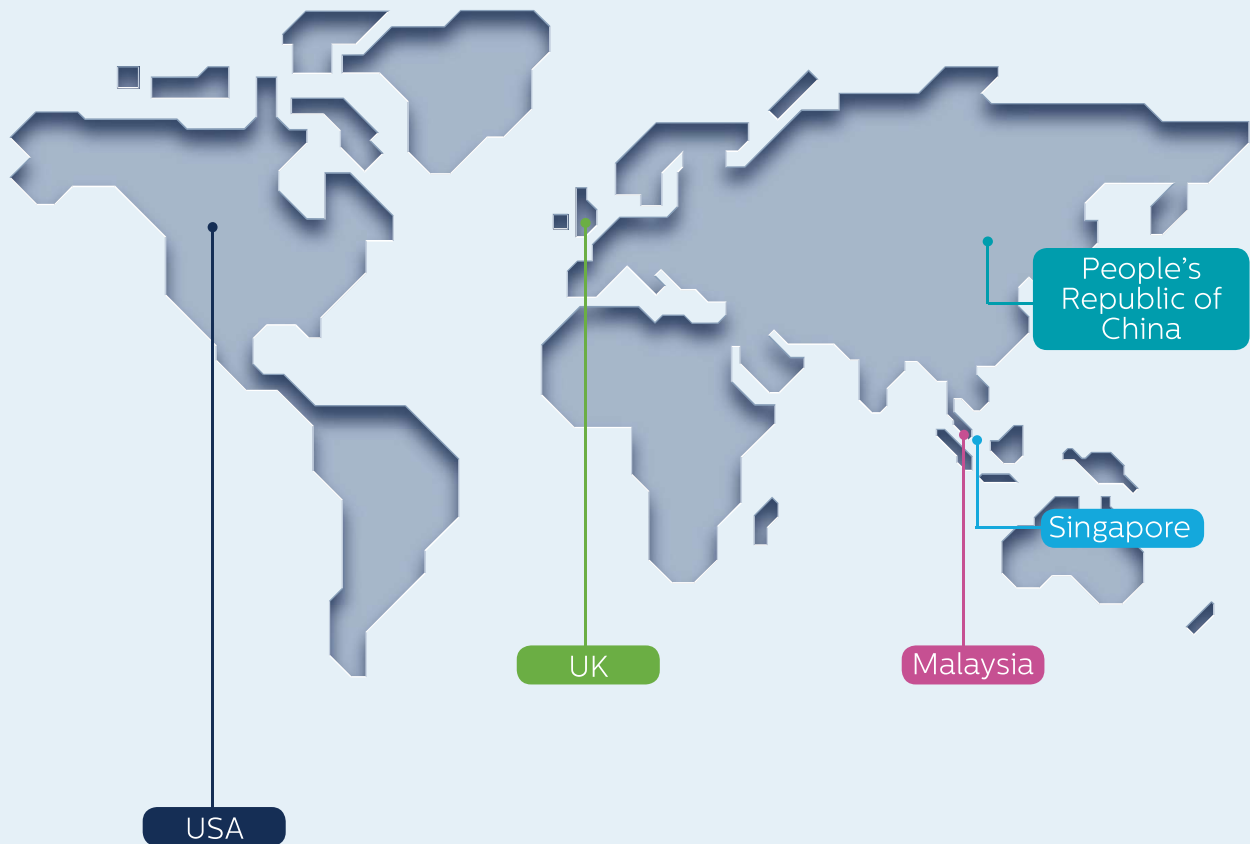
NUMBER OF EMPLOYEES BY AGE



Below 30 30 to 50 Above 50

\* As at 31 Dec 2021, total number of employees in JEP is 207 (2020: 201)

## LOCATION OF CUSTOMER BASE



### Customer base includes:

- United States of America
- United Kingdom
- Malaysia
- Singapore
- People's Republic of China
- Others\*

\* Canada, Switzerland, Middle East, Southeast Asia

# SUSTAINABILITY REPORT

## EXTERNAL CHARTERS AND PRINCIPLES

As an entity regulated by the Securities and Futures Act (Cap 289) (“SFA”), the Listing Manual of Singapore Exchange Securities Trading Limited (the “SGX-ST”) (the “Listing Manual”) and other regulations, the Board is committed to upholding good standards of corporate governance at JEP.

The Board of Directors of JEP (the “Board”) is committed to upholding high standards of corporate governance practices throughout JEP that are in line with the Code of Corporate Governance 2018 (the “2018 Code”). The Board will also ensure that JEP complies with the other regulations, notices, circulars, and guidelines that may be released by Monetary Authority of Singapore (“MAS”) from time to time and should there be deviations, explanations will be provided.

JEP’s leadership has combined more than 20 years of experience in manufacturing of front-end semiconductor components. With such experience, JEP’s leadership competently drives all operational matters of the Group. JEP’s leadership has directed the Group to hold membership in the Association of Aerospace Industries and Singapore Business Federation to develop strategic relationships within the industry to drive value creation for all stakeholders.

## AWARDS

The Group has been in business since the 1980s. Over the years, JEP has accumulated a wealth of experience, expertise and an established record of accomplishment. On the right is a list of some of the awards:



**Awarded by Eaton Corporation**  
**The Best Supplier in Aerospace**  
**Asia Pacific 2011**



**Awarded by Safran**  
**Performance Excellence Award 2019**



**Awarded by Aker Solutions**  
**Certificate of Accreditation 2018**



**Awarded by Kulicke & Soffa**  
**Outstanding Supplier Award 2021**



## CORPORATE GOVERNANCE

Sustainability is an integral aspect of the Group's operations. We are committed to delivering quality precision manufacturing solutions to our customers. This is only possible through proper management of internal and external risks to mitigate possible disruptions to the Group's operations. We have established an Enterprise Risk Management ("ERM") manual and management framework to provide the architecture for managing risks within the Group.

The Board manages potential risks in JEP through the review and approval of policies and procedures. The management then ensures that the identified risk is relevant to the business environment as well as ensuring controls or mitigating factors are in place. The Audit Committee provides independent oversight of the effectiveness of the risk management process.

## RISK MANAGEMENT

Currently, the risk management committee does not exist because the Board is responsible for managing risk within the Group. The Board ensures that a sound system of risk management and internal controls are present to safeguard shareholders' interests and the assets of JEP. The Board also holds the authority to determine the nature and extent of the significant risks undertaken by JEP to achieve strategic business and objectives.

The management has engaged Virtus Assure Pte. Ltd. ("VA"), an internal auditor, to conduct a major review of the Group's operations and business to assess risks within the Group. VA conducted the risk assessment exercise to highlight pertinent risks in all areas of the Group's operations. The identified risks will form the basis of the Group's risk management framework and the ERM manual.

## ANTI-CORRUPTION AND WHISTLEBLOWING

JEP is required to observe relevant local laws and regulations. In ensuring that all laws and regulations are complied with, the management has implemented corporate policies and procedures to provide clear instructions for all staff to abide by. The management ensures that all employees are aware of the latest developments in the law through training, seminars, and briefings conducted by professionals.



The Board notes that the system of internal controls provides reasonable but not absolute assurance that the Group will not be affected by any event that could be reasonably foreseen.

For continuous improvement of its systems, the ERM manual and risk management framework will undergo review by the Board when necessary. The ERM Framework will be reviewed and updated in the event of any change in regulations, country of operations, nature of the business or any events that could affect the Group's operations.

JEP has in place a whistleblowing policy that encourages employees to bring forward any actions that is opposed to the best interest of JEP, to the Chairman of the Audit Committee ("AC") or the other members of the AC if the Chairman is not available. This is done to instil high standards of good business practices within JEP.

### For questions or feedback about this report, please contact:

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Singapore 797567  
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E-mail : wendy\_pang@jep-holdings.com

# SUSTAINABILITY REPORT

## ABOUT THIS REPORT

This report is prepared in accordance with the Global Reporting Initiative (GRI) Standards: Core Option as it provides a set of an extensive framework that is widely accepted as a global standard for sustainability reporting. This report aims to disclose our Environmental, Social and Governance (“ESG”) performance against the issues that are considered most material to our company’s stakeholders. This includes shareholders, suppliers\*, customers\*, regulators\*, management and employees. The objective of preparing this report annually is to inform our stakeholders of the initiatives and strategies related to sustainability that we are currently embarking on.

No external assurance has been sought for this report. However, we may seek external assurance for future sustainability reports as our reporting framework matures over time.

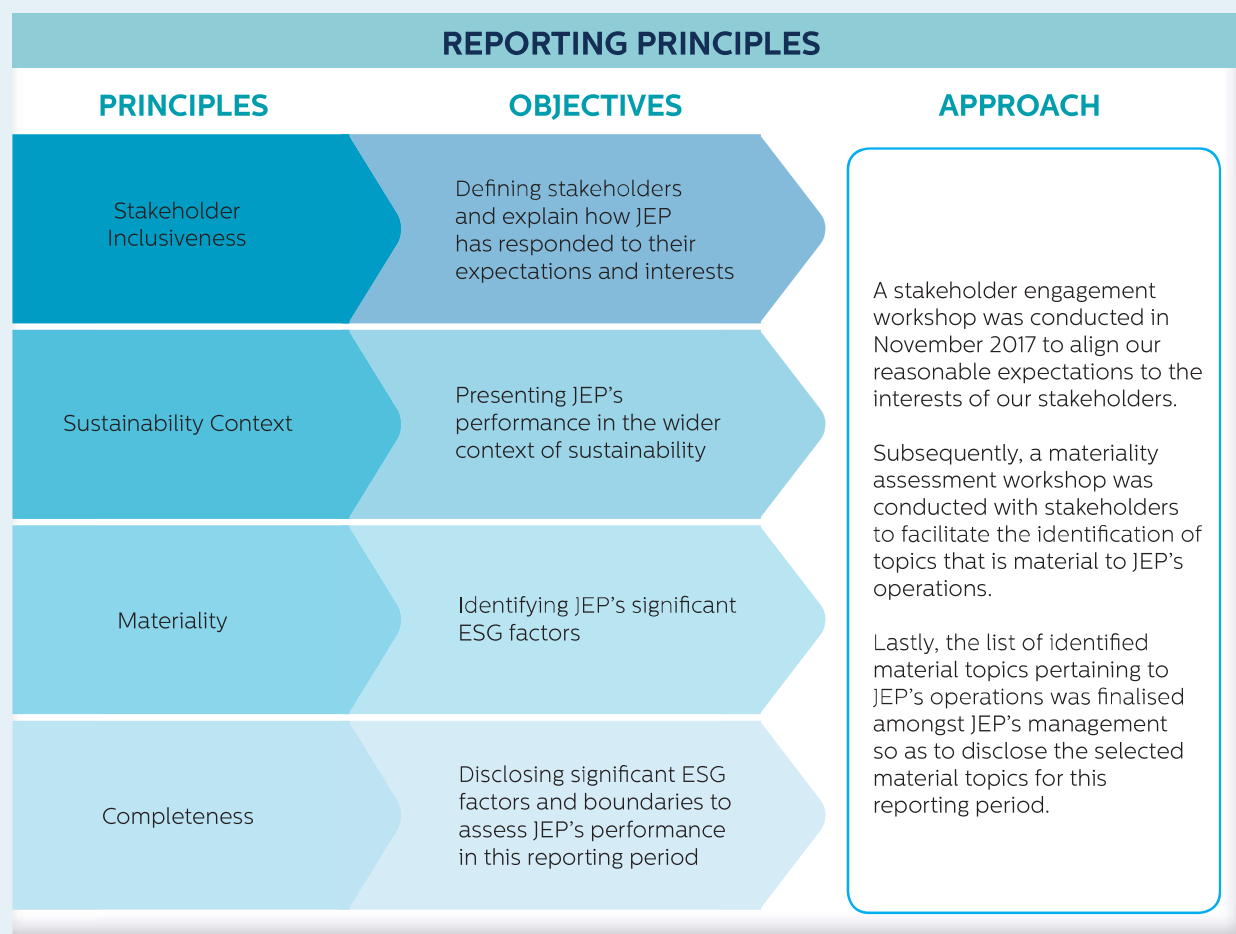
## REPORTING SCOPE AND BOUNDARIES

The reporting period for the sustainability performance of our operations in Singapore is for the financial year 2021. All data and activities reported are with respect to the timeframe from 1 January 2021 to 31 December 2021, unless stated otherwise.

Since JEP’s operations primarily involve precision manufacturing, we refer to the activities and performance of the precision manufacturing facilities when discussing employee-related material issues.

Environmental data disclosed within the sustainability report covers only Singapore-based operations.

The content of this report is defined by the four reporting principles established by GRI G4 Guidelines: Stakeholder Inclusiveness, Sustainability Context, Materiality, and Completeness.



\* Proxies to external stakeholders were present during the stakeholder engagement and materiality assessment workshop.

## STAKEHOLDER ENGAGEMENT & MATERIALITY ASSESSMENT

JEP Holdings Ltd. recognises that stakeholders play an important strategic role in maintaining the company's long-term growth. In November 2017, we engaged our key stakeholders through a stakeholder engagement and materiality assessment workshop to gather their concerns about the sustainability of the business. These key stakeholders were identified based on their ability to influence our performance and provide effective solutions to incorporate sustainability into our operations. Their concerns raised were gathered to identify the material ESG. The ESG factors were then prioritised based on their impact on the business and how important stakeholders considered each aspect.

## STAKEHOLDER ENGAGEMENT

At JEP Group, we value all stakeholders and believe that maintaining strong bilateral relationships with stakeholders is a critical success factor for the Group sustainability. With routine engagements with stakeholders, we are able to identify each stakeholder key concerns and respond to their needs timely.

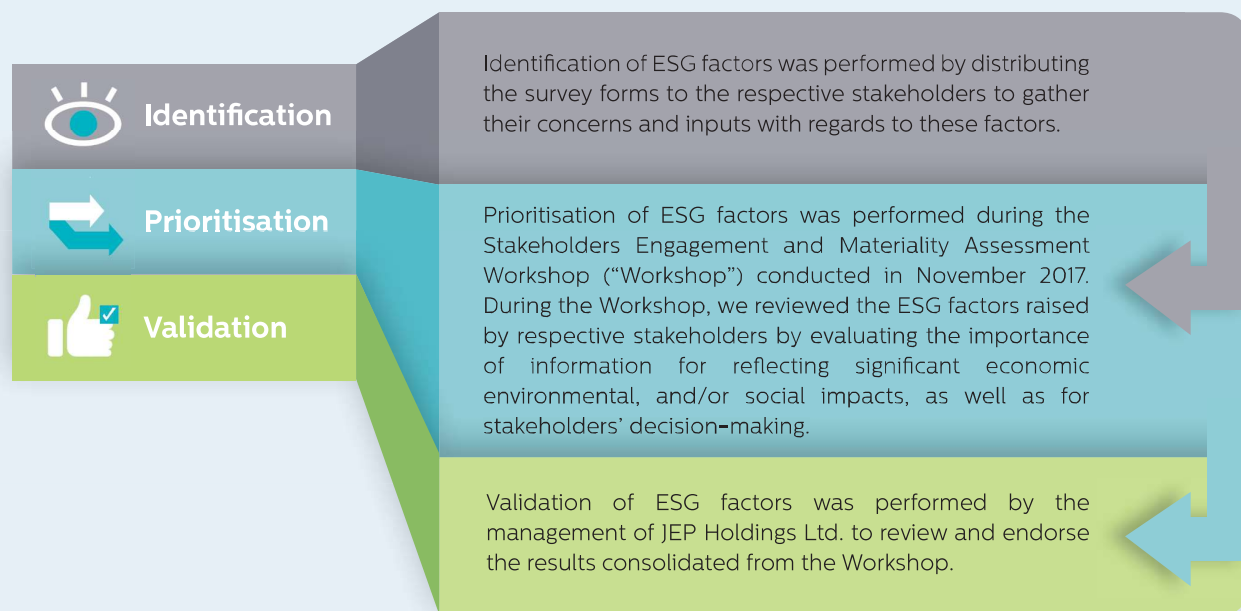


KEY STAKEHOLDER GROUPS	KEY INTERESTS	OUR RESPONSE	ENGAGEMENT METHODS
Investors and Shareholders	<ul style="list-style-type: none"> <li>Financial and operational performance</li> <li>Good corporate governance</li> <li>Transparency</li> </ul>	<ul style="list-style-type: none"> <li>Provide reliable and relevant information timely</li> <li>Cultivate a culture of transparent and timely communication with our investors</li> </ul>	<ul style="list-style-type: none"> <li>Annual Report</li> <li>Half-yearly announcement</li> <li>Announcements and circulars</li> </ul>
Employees	<ul style="list-style-type: none"> <li>Mentoring, training and skill development</li> <li>Career prospect and equal opportunities</li> <li>Working environment</li> </ul>	<ul style="list-style-type: none"> <li>To establish a safe workplace</li> <li>Promote equality for career prospects and benefits</li> <li>To set up a response team to follow up and implement the latest control measures to mitigate risk of COVID-19</li> </ul>	<ul style="list-style-type: none"> <li>Annual Appraisal</li> <li>Training and development program</li> </ul>
Customers	<ul style="list-style-type: none"> <li>Supply chain sustainability</li> <li>Product quality and conformity</li> <li>Reliability of delivery schedules</li> </ul>	<ul style="list-style-type: none"> <li>Sustain our reputation as a reliable business partner to our customers</li> <li>Meet and exceed customer expectations and demands</li> </ul>	<ul style="list-style-type: none"> <li>Customer satisfaction survey</li> <li>Regular meeting and direct communication</li> </ul>
Community	<ul style="list-style-type: none"> <li>Contribution to local communities</li> <li>Environment impact</li> </ul>	<ul style="list-style-type: none"> <li>Sponsorship program to local institutions students</li> <li>Internship program for undergraduates students</li> <li>Environmental pollutions from business activities</li> </ul>	<ul style="list-style-type: none"> <li>Co-sponsorship program with local institutions</li> <li>Memorandum of Understanding with local institutions for internship arrangement</li> <li>Restrain any business activities to have potential harmful impacts to environment and lives</li> </ul>

# SUSTAINABILITY REPORT

## MATERIALITY ASSESSMENT

The materiality assessment process was conducted based on a three-step approach to identify the material ESG and the diagram below describes the process.



The materiality assessment process concluded with JEP's management identifying four ESG factors to be considered as top priorities in this sustainability report.

## MATERIAL ASPECTS IDENTIFIED

List of Selected GRI Indicators

SELECTED INDICATORS	ASPECT BOUNDARY
G4-EC1 Direct economic value generated and distributed	Within organisation
G4-EN3 Energy consumption within the organization	Within organisation
G4-LA6 Types of injury and rates of injury, occupational diseases, lost days and absenteeism and number of work related fatalities, by region and gender	Within organisation
G4-PR5 Results of surveys measuring customer satisfaction	Within organisation

In year 2021, the Group achieved more than 5% growth on an economic value retained annually. However, we had a continued impact on the COVID-19 pandemic in the aviation industry sector. The Group's current focus pivots towards the semiconductor equipment segment, whilst awaiting the recovery of its core aerospace component manufacturing business. For the year ended 31 December 2021, we have achieved a revenue of S\$77.5 million (2020: S\$74.7 million).

	FY2021	FY2020	FY2019
Direct Economic Value Generated	S\$77.5m	S\$74.7m	S\$89.9m
Economic Value Distributed	S\$62.6m	S\$65.0m	S\$76.4m
Economic Value Retained	S\$14.9m	S\$9.7m	S\$13.5m

For a detailed breakdown of its 2021 financial results, please refer to the JEP Holdings Ltd. Annual Report 2021.

## ECONOMIC PERFORMANCE

JEP has policies that protect its stakeholders' interest and enhances its shareholders' value. We continuously invest in new capabilities to capture market share and facilitate growth.

Perpetual Target	Performance in FY2020	Performance in FY2021
5% growth on Economic Value Retained	✗ Not Achieved	✓ Achieved



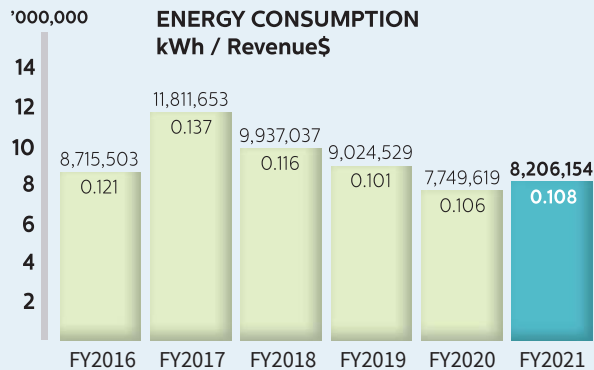
## ENERGY CONSUMPTION

Here at JEP, we utilise a wide variety of precision engineering instruments and machinery to deliver the best quality that a precision engineering manufacturer can offer. These instruments and machinery contribute to the majority of our energy consumption. We recognise the importance of properly managing and regulating our energy consumption so as to keep our operational costs low and help reduce the impact on the environment. To keep track of the energy consumption, we have a monitoring system in place and a maintenance team of trained individuals.

In addition, we have an automated electrical supply regulation system that switches off unnecessary appliances and air-conditioning during lunch hours and after office hours. This system enables further reduction in energy consumption within our organisation.

The monitoring of our energy consumption is reviewed daily by our maintenance team. At the end of each month, the team will analyse the monthly energy consumption. Energy surges that were identified within different operational areas will be investigated for possible faults in the instruments and machinery. If necessary, repairs will be carried out should any faults be discovered. With these practices in place, we aim to lower energy consumption and improve efficiency in our energy usage.

In 2021, the total energy consumption accounted to 8,206,154 kWh (2020: 7,749,619 kWh), a 6% increase compared to year 2020 while kWh/Revenue was at S\$0.108.



The method used to calculate energy consumption is based on the compiled electricity bill taken for the reporting year.

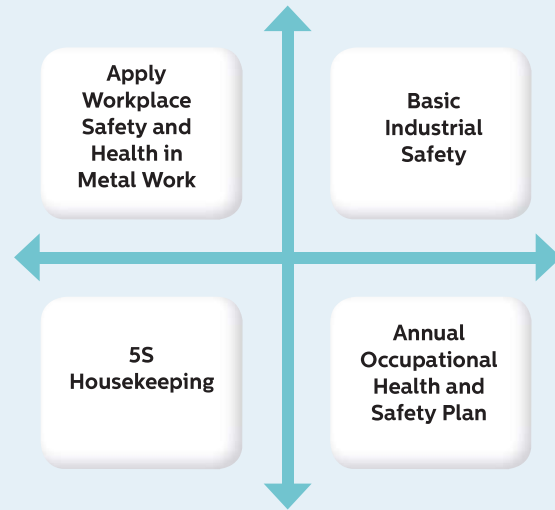
Perpetual Target	Performance in FY2020	Performance in FY2021
5% improvement on either electricity consumption or kWh/Revenue	Achieved	Not Achieved

## CARING FOR OUR PEOPLE

We believe that building people within the organisation is crucial to build our business. At JEP, we consider people as the backbone holding up our business and strive to ensure that our employees are always taken care of.

The overall responsibility of planning and conduct of Occupational Health and Safety (“OHS”) in JEP lies with the top management and Worksite Safety Management (“WSM”) committee, which comprises of representatives from all departments.

We have established an OHS policy that has been developed to safeguard our employees. The policy has provided JEP a systematic way of reporting any incidents of injury or accident in our properties. At the same time, we advocate our corporate safety culture through multiple communications channels to all our employees. This includes compulsory training and courses, which include:



In the event of incidents, we have on-site response plan that gives the plant manager overall responsibility in the treatment and evacuation of any injured workers. The human resource department will be informed to follow up with documentation and handling of insurance claims.

In response to COVID-19, the Group has formed a response team to observe the latest development, regulations and guidelines issued by the relevant authorities. The response team members would make an appropriate recommendation and advice to management whenever new updates are issued by relevant authorities. The management has been giving full support to the team to carry out and implement the necessary control measures within the premises. To safeguard our stakeholders' safety and ensure our business continuity; our responses team



- a) Pre-entry screening procedures
  - Questionnaire checks is required for all visitors or staff who return from overseas.
  - Temperature screening and Trace Together check-in.
- b) Social distancing at common areas and working areas.
- c) Notifying stakeholders of the latest updates of control measures, safety measures and hygiene practices by providing relevant news, brochures and leaflets at the relevant areas.
- d) Personal protection items such as hand sanitizer and face mask are readily available and easily accessible to stakeholders.
- e) Work-from-home arrangements for office workers. Stakeholders are encouraged to communicate through electronic means.
- f) Strictly adhere to control measures in relation to leave of absence, stay-home Notice, quarantine order and medical leave issued by the relevant professionals and/or authorities.

Following which, we take the necessary corrective action and issue notices to all employees to prevent future occurrences of such incidents. No fatalities and occupationally acquired disease were reported. A further breakdown of lost-days and absenteeism in hours are shown below.

	FY2021	FY2020	FY2019
Occupational Diseases Rate (per 100,000 employed persons)	zero	zero	zero
Injury Rate (per 100,000 employed persons)	966	498	1,434
Absentee Rate (per total man-hours in a year)	0.03	0.03	0.05
Lost Day Rate (per 200,000 working hours)	8.05	7.77	11.9

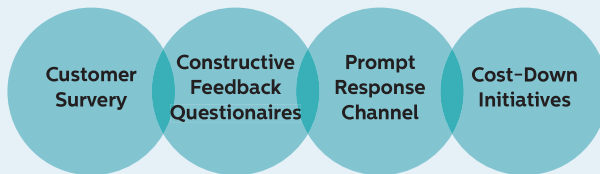
To continue the emphasis on managing workplace health and safety in our business, we educate our employees on the importance of OHS to their respective roles. We aim to achieve an excellent OHS culture within our Group to achieve zero reportable (lost-time) incidents.

Perpetual Target	Performance in FY2020	Performance in FY2021
Zero case of work-related fatalities	Achieved	Achieved
Zero case of occupational diseases	Achieved	Achieved

## CUSTOMER SATISFACTION

As a manufacturing solutions provider, we are dedicated to designing and creating high-quality components for our customers. We are deeply committed to meeting customer, statutory and regulatory requirements at all times and our quality management system will be constantly improved to enhance customer satisfaction. Furthermore, we take a proactive approach to satisfy the needs of our customers, thereby providing top quality service and solutions that fit our customers' requirements.

To improve our service and experience to our customers, we utilise a certain approach to gather valuable feedback. The approach that we use includes:



## QUALITY POLICY

- We are deeply committed to meeting customer, statutory and regulatory requirements at all times.
- Our quality management system will be constantly improved to enhance customer satisfaction.

With this approach, we were better prepared to serve the needs of our customers. We have achieved an average of 90% (2020: 85%) customers satisfaction level at all stages of services to our customers. In future, we aim to achieve 100% customer satisfaction.

Perpetual Target	Performance in FY2020 and FY2021
100% customer satisfaction	✗ Not Achieved

## CARING FOR OUR COMMUNITY

We recognise the need to give back to the community and play a vital role in ensuring that talents in the field of Aerospace have the necessary support to further their pursuits and soar to greater heights. As such, we have actively sponsored events that benefit the underprivileged as well as young talents who are pursuing their studies in the field of Aerospace.

### Internship Programme with Local Institutions

JEP has entered a Memorandum of Understanding with local institutions to provide the students with relevant and meaningful workplace experience and enhance their learning and acquisition of knowledge and skills.

### Co-Funding of Scholarship to Nanyang Polytechnic Students

JEP believes in supporting government initiatives and it does so by grooming future talents in precision engineering. JEP has co-funded scholarship awards under the National Precision Engineering Scholarship Programme at Nanyang Polytechnic. A total of seven talented individuals have benefitted from this sponsorship.

# SUSTAINABILITY REPORT

## GRI CONTENT INDEX

GRI G4 Guidelines	Disclosure	Page Number(s) and/or URL	Omission
General Standard Disclosures: Strategy & Analysis	G4-1: Statement from the most senior decision maker of the organisation	Board Statement	
General Standard Disclosures: Organisational Profile	G4-3: Name of the organisation	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-4: Primary brands, products and services	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-5: Location of organisation's headquarters	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-6: Number and names of countries where the organisation operates	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-7: Nature of ownership and legal form	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-8: Markets served	Location of Our Customer Base	
General Standard Disclosures: Organisational Profile	G4-9: Scale of organisation	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-10: Workforce	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-11: Percentage of employees covered by collective bargaining agreements	Not applicable	
General Standard Disclosures: Organisational Profile	G4-12: Organisation's supply chain	About JEP Holdings Ltd.	
General Standard Disclosures: Organisational Profile	G4-13: Significant changes during the reporting period	Not applicable	
General Standard Disclosures: Organisational Profile	G4-14: How the precautionary approach is addressed	Corporate Governance	
General Standard Disclosures: Organisational Profile	G4-15: Charters, principles or other initiatives to which the organisation is subscribed to	External Charters and Principles	
General Standard Disclosures: Organisational Profile	G4-16: List of memberships or associations and national/ international advocacy in which the organisation holds a position, participates, provides substantive funding or view membership as strategic	External Charters and Principles	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-17: Entities included in the organisation's consolidated financial statements. Report whether any entity included in the organisation's consolidated financial statements or equivalent documents is not covered by the Report	Economic Performance	

GRI G4 Guidelines	Disclosure	Page Number(s) and/or URL	Omission
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-18: Process for defining Report content and Aspect Boundaries, and how the organisation has implemented the Reporting Principles for Defining Report Content	Reporting Scope and Boundaries	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-19: List all Material Aspects identified in the process for defining Report content	Material Aspects Identified	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-20: For each Material Aspect, report the Aspect Boundary within the organisation	Material Aspects Identified	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-21: For each Material Aspect, report the Aspect Boundary outside the organisation	Material Aspects Identified	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-22: Restatements	Not applicable	
General Standard Disclosures: Identified Material Aspects And Boundaries	G4-23: Significant changes in Scope and Aspect	Not applicable	
General Standard Disclosures: Stakeholder Engagement	G4-24: List of stakeholder groups	About this Report	
General Standard Disclosures: Stakeholder Engagement	G4-25: Basis for identification and selection of stakeholders	Stakeholder Engagement & Materiality Assessment	
General Standard Disclosures: Stakeholder Engagement	G4-26: Organisation's approach to stakeholder engagement	Stakeholder Engagement & Materiality Assessment	
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General Standard Disclosures: Report Profile	G4-28: Report profile	Reporting Scope and Boundaries	
General Standard Disclosures: Report Profile	G4-29: Date of most recent previous report	Not applicable	
General Standard Disclosures: Report Profile	G4-30: Reporting cycle	Reporting Scope and Boundaries	
General Standard Disclosures: Report Profile	G4-31: Contact point	Contact Us	
General Standard Disclosures: Report Profile	G4-32: GRI Content Index	GRI Content Index	
General Standard Disclosures: Report Profile	G4-33: External assurance	Not externally assured	
General Standard Disclosures: Governance	G4-34: Governance structure and composition	Corporate Governance	

## SUSTAINABILITY REPORT

GRI GRI G4 Guidelines	Disclosure	Page Number(s) and/or URL	Omission
General Standard Disclosures: Ethics and Integrity	G4-56: Values, principles, standards, codes of conduct and ethics	Risk Management Anti-Corruption and Whistleblowing	
Specific Standard Disclosures: Disclosure on Management Approach	G4-DMA	Economic Performance Energy Consumption Caring for our People Customer Satisfaction	
Specific Standard Disclosures: Category: Economic Sub-category: Economic Performance	G4-EC1: Direct economic value generated and distributed	Economic Performance	
Specific Standard Disclosures: Category: Environmental Sub-category: Energy	G4-EN3: Energy consumption within the organisation	Energy Consumption	
Specific Standard Disclosures: Category: Social Sub-category: Labour Practices and Decent Work	G4-LA6: Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	Caring for our People	
Specific Standard Disclosures: Category: Social Sub-category: Labour Practices and Decent Work	G4-PR2: Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	Customers Satisfaction	